

A person shows up with a mobility device.

The person **IS CLEARLY** a person with a mobility disability.

The person **MIGHT BE** a person with a mobility disability.


The person is **NOT** a person with a mobility disability.

Ask for "credible assurance".

"Credible assurance" shows the person **IS** a person with a mobility disability.

"Credible assurance" **DOES NOT** show or observable fact contradicts the person is a person with a mobility disability.

Determine mobility device status.

 Document reason. Offer the person ability to visit w/o device.

Device meets the definition of "**wheelchair**".

Device does **not** meet the definition of "**wheelchair**".

Assess area and mobility device.

1. Area can/can not reasonably accommodate the mobility device due to the type, size, weight, dimensions, speed of device?
2. Area conditions and/or volume of traffic can/can not support the device?
3. Device will/will not damage area?
4. Device can/can not be operated safely in the area?
5. Area's design characteristics can/can not accommodate the device?
6. Use of the device in the area will create a substantial risk to the immediate environment and/or natural or cultural resources and/or poses conflict with federal laws or regulations.

Person and device allowed wherever foot travel is allowed.

Mobility device can operate safely and without damaging area.

Mobility device can not operate safely and without damaging area.

Person and device allowed **in this area**.